

QUALITY POLICY

The foundation of GWR consulting is based on quality. It is embedded in our values and culture.

GWR's Management and personnel are fully committed to providing customers in all industries with high quality services. Our quality control and quality measurements system includes mystery shopping of Luxury retail, hospitality, banks and automotive, in addition to food safety inspections in hospitality industry and as well training services.

Quality is a permanent feature within GWR consulting. We are continually reviewing our quality management system, improving processes, products and services, meeting and exceeding customer satisfaction at all times.

The company's vision is to effectively coordinate with the clients in order to reach high levels of synergy and partnership. Confidentiality towards all our clients is maintained at all levels

GWR's Quality policy is communicated to all employees. The implementation of the quality policy is the responsibility of all team members.

At GWR's, teamwork, engagement and support by everyone are vital for achieving our quality objectives. In this context, we are committed to providing the required leadership, management and resources to develop the competences of all employees. In addition, we are dedicated to provide them with pleasant and suitable work environment

The Quality policy is the basis of our quality objectives and will be reviewed annually in the management review to ensure that it remains relevant and effective to the quality management system, the changing needs of our customers and legal and regulatory requirements.

Nabil Rizkallah

CEO